

*Central A/C not working?*

# 10 THINGS TO CHECK BEFORE CALLING FOR SERVICE



We are committed to our customers' comfort and safety.

To help troubleshoot easy-to-fix issues that come up with central air conditioning, our team has put together this guide of common problems that can often be solved before you need to bring in a professional.

# CHECK THE THERMOSTAT

Check that the thermostat is set properly to the "heat" or "cool" position and confirm an appropriate temperature setting.

If your thermostat is battery operated, check to see if the batteries need replacing.



# CHECK FOR A BLOWN FUSE

Go to your circuit breaker panel and check for blown fuses or a tripped circuit breaker attached to the A/C unit. Sometimes the inside unit may still be running even though the outdoor condenser isn't getting power.



# CHANGE YOUR FILTER

Remove the furnace filter and replace it if it seems dirty or clogged.

Not sure if it needs replacing? Try Vini's "Gray Test."

As a general rule of thumb, if the filter is a light shade of gray, your filter probably has a couple of weeks left and is still good. However, if the filter is dark gray it is time to replace it ASAP for optimal efficiency.

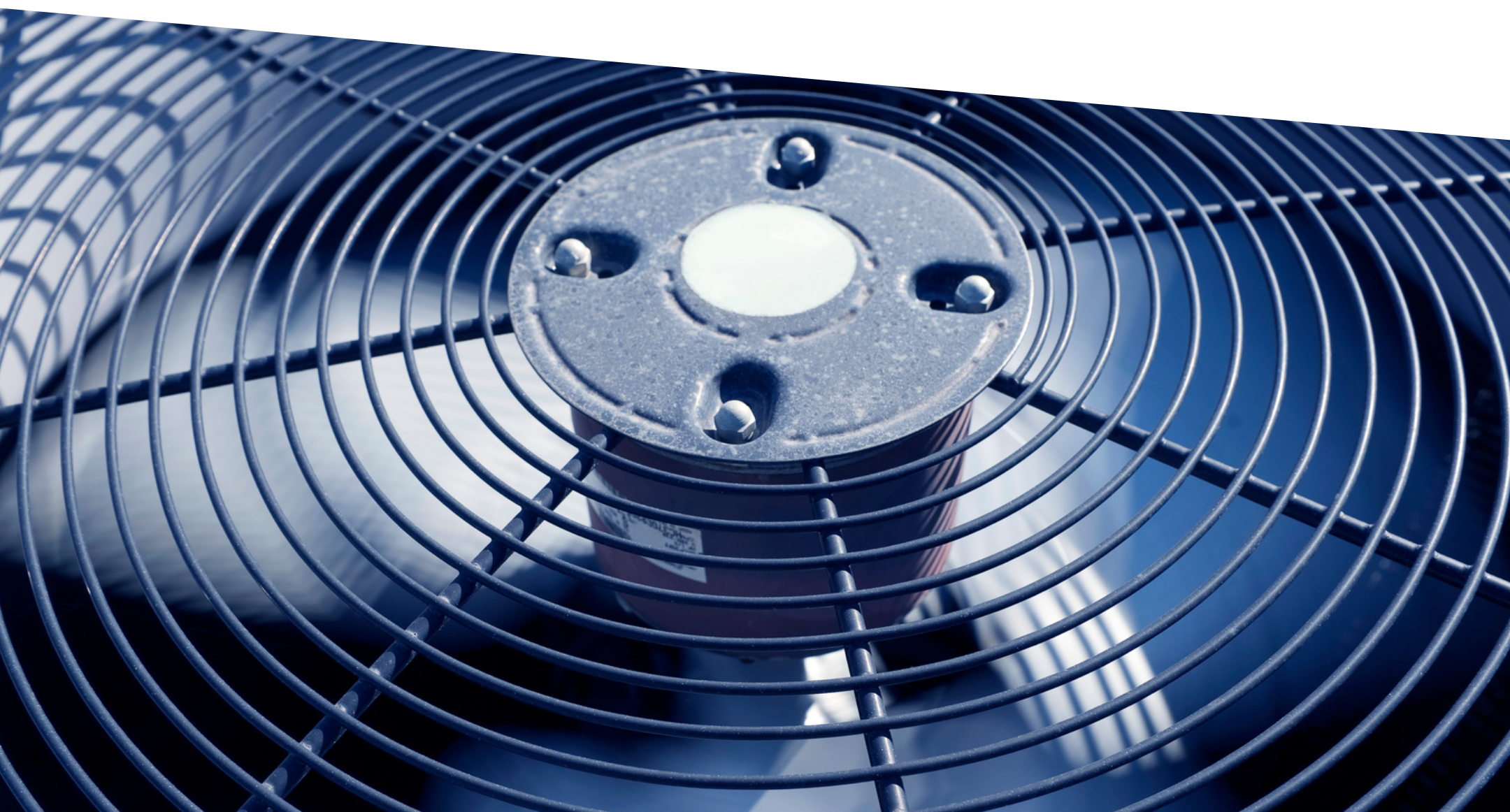


# DO A VISUAL INSPECTION

Go outside and look at your outside AC unit (condenser).

Especially after the winter season, the unit can accumulate leaves, dirt and other blockages from critters.

Check for dirt or debris and if you see any build up, use a hose on a gentle setting to remove it.



# CHECK FOR AIR FLOW

Walk through your home and ensure that all the air vents (both return and supply) are open and unblocked.

Even if you're trying to save energy, never close a vent more than 50% as this can cause pressure build up, moisture that can lead to mold and inadequate air flow to your system.



# LOOK FOR ICE BUILD UP

Inspect your A/C for any signs of ice build-up. If you see ice, immediately turn system off, turn fan to on, and let the ice thaw for a few hours.

Don't attempt to remove the ice by hacking it away with a sharp object as this could damage your evaporator or condenser coil.





*Still having trouble?*

**WE'RE HERE  
TO HELP.**

**Mon - Fri | 8:00a to 8:00p**

**Saturday | 10:00a to 6:00p**

**Sunday | CLOSED**

You can call or text us during regular business hours and we'll be happy to schedule a trained technician to come out and diagnose your issue.

**773.456.5883**

[www.pcheatingandcooling.com](http://www.pcheatingandcooling.com)



Our goal is to surpass the expectations of each customer and provide honest, reliable service that leaves our customers happy and comfortable.

But don't take it from us, we have more than 180 reviews from customers who have shared their experience with Preferred Comfort Heating and Cooling.



